

STATE: Georgia

METHODS TO ASSURE TRANSPORTATION
42 CFR 431.53

The Department assures that necessary transportation for recipients to and from providers will be provided through the following methods:

Emergency Ambulance

Emergency transportation is provided through the Emergency Ambulance Service. (See item 23.a of Attachment 3.1A) when the recipient's physical condition prohibits use of other methods of transportation

Non-Emergency Transportation

Services are provided through the Non-Emergency Transportation (NET) Program (See item 23.a of Attachment 3.1-A). Methods used are:

Any appropriate means of transportation that can be secured without charge through volunteer organizations; public services such as fire and police; ambulances; or by relatives.

If transportation is not available without charge, payment will be made for the least expensive means of transportation suitable to the member:

Exceptional Transportation Services (ETS) is non-emergency transportation which is necessary under extraordinary medical circumstances that requires travel out-of-state for health care treatment not normally provided through in-state health care providers. Payment will be made when exceptional travel is determined to be necessary and when pre-authorized.

Transportation services other than Exceptional are provided through a broker system wherein a capitated payment for each Medicaid member residing within a region is made each month to a broker responsible for arranging the transportation. The NET broker provides medically necessary transportation for any eligible Medicaid member and companion, if required, who have no other means of transportation available to any Medicaid-reimbursable service for the purpose of receiving treatment, medical evaluation, obtaining prescription drugs or medical equipment. The broker is not responsible for out-of-state NET services, or ambulance services. In addition, the broker is not responsible for providing transportation for PeachCare, Qualified Medicare Beneficiary or Emergency Medical Assistance members.

Assistance in arranging necessary transportation will be given to a member as needed by the Department or an authorized representative.