

**Lack of Support or Services
(Need for Case Management
Services)**

- contact between the TERF placement and the client’s identified support system or service.
- Follow up with identified support system or service to ensure transition of the client has occurred.
- The TERF Supervisor or Designee will document all activity in the DAS Data System (DDS)
- The TERF Supervisor or Designee will enter a resolution of “DBHDD Resolution”, “Family Resolution”, “Other Resolution” with case status of “Complete” in DDS

The TERF Supervisor or Designee will open a case for TERF Case Management services when:

- client has no identified pre-existing support system or services; or
- pre-existing support system or services is unable to meet needs of the client; and
- client is in need of case management assistance to have needs met and live safely in the setting of their choosing.

The TERF Supervisor or Designee will enter an intake resolution of “TERF CM” with a case status of “Complete” in the DDS and a case will be opened in the consumer chapter of DDS.

REFERENCES

[Adults and Elder Persons Protection Act \(O.C.G.A. §30-5-1, et seq.\)](#)
[Aging Services MAN 5500: Adult Protective Services Manual](#),
To report adult abuse refer to:
<http://aging.dhs.georgia.gov/adult-protective-services>