

SECTION 2010 – REPORTS OF A/N/E FROM OUT-OF-STATE REPORTERS

SUMMARY STATEMENT:	Reporters not present in the state may make a report with a concern for an individual present in the state of Georgia.
BASIC CONSIDERATIONS	<p>When receiving an out of state request, Central Intake (CI) will evaluate the request for assistance to determine if the request is appropriate for APS involvement (i.e. investigation, safety check).</p> <p>The location of the incident shall not be taken in consideration when determining eligibility, it is the residency of vulnerable adult that matters (<i>refer to Section 2004 of this manual</i>). The individual may continue to be at-risk and may require protective services.</p> <p><i>The caller may report that a vulnerable adult currently present in Georgia was being abused while in another state. If the alleged abuser continues to have access to the vulnerable adult, that client shall be determined to be at-risk for abuse and therefore eligible for protective service.</i></p>
PROCEDURES	<p>The CI process will vary depending on if the request is appropriate or inappropriate for APS involvement. In all situations the CI specialist will assist the reporter with locating the appropriate resources.</p> <p>Appropriate for APS Involvement</p> <p>Situations that are appropriate for APS involvement include:</p> <ul style="list-style-type: none"> • An APS referral from an out-of-state reporter that meets the criteria for investigation. • Requests for an interview or safety check, when requested through an APS agency in another state. <p>Such request will be:</p> <ul style="list-style-type: none"> ○ processed as an intervention, ○ sent to the regional supervisor for assignment, ○ findings will be sent to the CI Supervisor, and

**PROCEDURES
CONT'**

- entered into the Electronic Data record intake record.

NOTE: If after contacting the vulnerable adult, for the purpose of conducting an interview or safety check for another state, the assigned case manager believes that the case does meet criteria for investigation; a report will be called into Central Intake and processed as a standard intake report.

**Not Appropriate for
APS Involvement**

Situations that are not appropriate for APS involvement include:

- Callers requesting APS assistance for an adult residing in another state will be provided the appropriate reporting information for that state. *Refer to section 2007 of this manual*
- Request for an interview or safety check, when requested from private citizen, will be referred to local law enforcement.
- Callers requesting non-APS services will be referred to the appropriate agency.

Requests that are not appropriate for APS involvement shall be documented as Interventions.

REFERENCES

[Aging Services MAN5500: Adult Protective Services Manual](#)