



State of Tennessee  
Division of TennCare  
P.O. Box 305240  
Nashville, TN 37230-5240



July 19, 2022

ELDER LAW PRACTICE  
DAVID MCGUFFEY  
PO BOX 2023  
DALTON GA 30722-2023

We've made a change to how we send our letters. When possible, we try to put all of the letters mailing to your household on the same day in one envelope.

That means there may be more than one letter in this envelope for you. Be sure to look through all of the pages so you don't miss important news!

If you have questions or need more help, please call **TennCare Connect** at **855-259-0701**.

**Want to save time? Create Your TennCare Connect Account Today!**

Access your coverage from anywhere at any time. From your online account, you can read the letters we send you about your coverage and renew your coverage when it's time. You can also upload documents, and report changes directly right from your phone or computer. Go to <https://tenncareconnect.tn.gov> to get started!

**This page is left blank on purpose.**

If you want a telephone hearing instead of an in-person hearing, call **Eligibility Appeals Unit** at **844-202-5618** as soon as possible. Do you need an Interpreter during your hearing? Call **Eligibility Appeals Unit** at **844-202-5618**. They will place someone on the call that can speak to you in your language.

**An in-person hearing is scheduled for you.** The details of the in-person hearing are below.

**You must bring a Driver's License or Photo ID Card to get in to your in-person hearing.**

**HEARING DATE: August 2, 2022**

**HEARING TIME: 09:00 AM Eastern Time.** You must arrive on time. And you must bring a Driver's License or Photo ID Card to get into your in person hearing. Other people will also have in person hearings during this time. How long it takes before we are ready for your hearing depends on how many other people are scheduled that day.

**HEARING ADDRESS: Hamilton Co. Department of Human Services  
Division of Appeals & Hearings  
Eastgate Center Suite 602-B  
5600 Brainerd Road  
Chattanooga TN 37411  
423-634-6250**

**You must call Eligibility Appeals Unit at 844-202-5618 as soon as possible if you want to:**

- change the time of your in-person hearing, or
- change the in-person hearing to a phone hearing, or
- give us the names and phone numbers of people who will speak for you, or
- give us more records.

**How does an in-person hearing work??** During the hearing, you will be in the same room with the Judge. Do you have people who will speak for you or witnesses for your case who cannot be there in person? You must give us their names and phone numbers before your hearing so we can call them.

Remember, you must bring a Driver's License or Photo ID Card to get into your in-person hearing.

**Important:** Your appeal may be dismissed (closed) if you do not show up for your hearing at the time listed above. Even if you have to wait for your hearing to start, you still must arrive on time. If you need to change the time of your hearing, but have not asked to reschedule the hearing, your case may be dismissed. Be sure to tell us if you need to reschedule the hearing by calling **Eligibility Appeals Unit** at **844-202-5618** as soon as possible.



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Appeal ID: [REDACTED]

Dear: [REDACTED] (Age: 88 and Person ID: [REDACTED])

### **Notice of Hearing—TennCare Member Services Eligibility Appeal**

You filed an appeal about your coverage start date.

When you appeal, you are asking to tell an administrative judge the mistake that you think TennCare made. It is called a fair hearing. This letter tells you about your hearing. Keep reading to find out when your hearing is scheduled.

#### **What happens at the fair hearing?**

At the hearing, the judge will look at your case. The judge will listen to an attorney give TennCare's side of the case. The judge will also listen to you give your side of the case.

You can speak for yourself at the hearing or you can have someone else speak for you. This can be an attorney, but it does not have to be. It can be your friend, your relative or anyone else who agrees to speak for you. Your local Legal Services office can tell you if you can get free or low cost legal help.

At the hearing, you and TennCare are allowed to have witnesses. A witness is someone who knows something about the case and can tell this to the judge. The judge will give you an opportunity to ask questions of TennCare's witnesses.

The hearing will be tape recorded or a court reporter will record in writing what everyone says at the hearing. This might be needed if either party appeals the judge's hearing decision.